

Policy F.Y.I.

From the Policy Unit

Date: 11-7-2025

FYI-472

Please contact the Policy Unit if you have questions regarding this announcement at DCSSPOLICYQUESTIONS@azdes.gov.



SUBJECT: Policy FYI-472 | Guam Connection to SSA Restored

This FYI is being issued to inform team members that the Office of Child Support Services (OCSS) has provided an update to FPLS e-Flash #25-37, 10-22-2025, Guam Connection to SSA Disabled:

SSA restored Guam's connectivity on Oct. 31, and all activity has resumed. This includes inbound and outbound files for CSENet, FCR, and NDNH. You may notice an increased number of CSENet transactions and proactive matches.

We urge DCSS team members to view this information directly on The PORT and not create a separate personal file. Please do not reply directly to this message as we will not be able to respond. This email address is only used for outgoing mail.